



Daycare Center

family and
community-based
services at local level

WHAT IS DAY CARE SERVICE?

Children and families, persons with disabilities, elderly, minority groups and all persons left behind or living in the edges of poverty use social, family and community-based services on daily basis.

Community-based services and in particular day care services are designed and delivered for/with vulnerable individuals, groups and families to reduce or escape poverty and exclusion. It results in fuller and more satisfying lives, where most decisions on how to run a service and responsibility for its implementation rest at the community level, either with local government or civil society or in joint efforts.

There are different types of community-based services such as: home care and assistance for the elderly and persons with disabilities, day care services for different vulnerable groups, rehabilitation services for persons with disabilities, living with support services, respite care and many others. These services are filling gaps mainly in the social protection, socio-health, socio-educational and socio-employment areas, but they do not include the basic services which are sole responsibility of the state institutions such as: primary and secondary education, health care services, etc.

Community-based services provide opportunities for individuals to receive the services and support needed in their own home or community, rather than in institutions or other isolated settings. In this way, the services are helping individuals to maintain a sense of independence, security and also reduces stress, trauma and tensions which are usually associated with the change of a familiar environment. In parallel to this, these services are enhancing individuals' well-being, raise productivity and contribute to overall quality of life. In comparison to the institutional care they are less expensive.

In almost all the Western Balkans economies, the main providers of these services are the state through the public social protection institutions, local government units and the civil society sector. The central governments are the main provider of the community-based services although the experience in delivering these services is not very extensive. On the other side, the networks of available providers (public and private) of these services is small and limited, with weak developed internal capacities for providing quality services. However, the joint involvement of the stakeholders from the government, non-government and business sector is not a common practice although there are some good examples.

HOW WILL THIS ONLINE COURSE HELP YOU?

This course will provide sufficient knowledge to its participants, with which they could embrace the idea of local government working for provision of community-based services in particular of day care services at local level.

The main goal is to improve the knowledge of professionals from the local government units in setting up and scaling up Day Care Services at local level.

COURSE OBJECTIVES

By the end of the course, you will be able to:

- Understand the concept of Day Care Service, its purpose, objectives and benefits at individual, local and national level.
- Recognise the key steps in planning, establishing and maintaining partnerships with key stakeholders from the Government, Non-Government and Business Sector in provision of Day Care Services.
- Apply technical and functional standards that ensure quality community-based services at local level.
- Identify key factors that ensure the sustainability of the Day Care Services and how the services are financed on EU and non-EU level.

TARGET AUDIENCES

The course is designed for professionals working in the units of local self-government and Local Government Associations who are responsible for social protection and have certain initial knowledge on the topic.

COURSE STRUCTURE

This course is divided in four modules:

- Module 1 - The concept of Day Care Service and its impact
- Module 2 - Key stakeholders and partnerships in provision of Day Care Services
- Module 3 - Provision of Day Care Services
- Module 4 - Ensuring sustainability of Day Care Services

Each module will be delivered in the period of one week, therefore, the entire period for the course delivery and completion is one month.

LEARNING METHODS

This course is facilitator-guided and offers online learning methodology and tools including readings, case studies, videos, guided discussions, assignments and quizzes. These interactive tools will enable you to share your views, discuss with others and receive feedback. Vivid forum and online discussions and exchange of ideas and thoughts will encourage you to establish a permanent network of practitioners who work in local governments on social protection.

HOURS OF STUDY

For successful completion of the entire course, you will need to devote 12 hours in total, or 3 hours of learning per module, per week.

EVALUATION OF KNOWLEDGE AND CERTIFICATE FOR COURSE COMPLETION

In order to get certificate for course completion, you should complete all the readings, actively contribute to the discussion forums, responding to the specific assignments, and complete the quizzes. Each of these tasks is scored with maximum of 100 points, while the threshold for successful completion of the course is 70 points.

LANGUAGE

This course is available in English language.

COURSE DELIVERY

The first delivery of the course will happen from 06 April 2021 until 02 May 2021 in collaboration with NALAS member Local Government Associations. To express interest for the course, please contact the Local Government Association in your economy or NALAS at info@nalas.eu

THIS COURSE IS PART OF NALAS e-ACADEMY

NALAS e-Academy is an online platform which enables dissemination of relevant regional knowledge to each municipal employee in SEE, in the same time offering opportunity for an interesting, creative, step by step learning. NALAS e-Academy provides a superb knowledge on topic relevant for local government professionals in the areas relevant to their work. Taking advantage of new technologies, the learning experience provided by the NALAS e-academy is affordable, innovative and practitioner focused.

COURSE FACILITATOR

Mrs. Aleksandra Georgievska



Mrs. Georgievska has extensive experience of 12 years in development and implementation of Social Protection and Social Services Program for different vulnerable groups.

She holds master's degree in Philanthropy and Social Entrepreneurship from the University of Bologna, Italy and bachelor's degree in Social Work and Social Policy from University Ss. Cyril and Methodius, Faculty of Philosophy, Skopje.

She was involved in preparation and implementation of capacity building activities for different types of stakeholders at central, regional and local level in the social protection and welfare sector.